

STANDARD INTERNET SERVICE AGREEMENT

Customer Information Dr Mr Mrs Miss Ms Other

First Name

Installation Address

Last Name.....

Postal Address

Suburb/City

Suburb/City.....

Postcode.....

Postcode

Telephone Work.....

Telephone Home

Email address.....

Mobile Phone.....

Required Installation Date

Date of Birth

Driver's Licence Number

TAS COMMUNICATIONS Pty Ltd
 T: 03 6430 5800 F: 03 6431 3634 E: info@tascom.net.au
 80 Wilson Street (PO Box 973) Burnie Tasmania 7320

Select	Speed (Kbps)	Download Limit (Mb)	Price per month	Email Addresses
<input type="checkbox"/>	512 256	10,000	\$ 39.90	2
<input type="checkbox"/>	1024 384	20,000	\$ 59.90	3
<input type="checkbox"/>	1500 512	50,000	\$ 69.90	3
<input type="checkbox"/>	2048 1024	75,000	\$ 79.90	5
<input type="checkbox"/>	2048 1500	100,000	\$ 99.90	5
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<input type="checkbox"/>	512 512	100,000	\$ 119.00	10
<input type="checkbox"/>	1024 1024	100,000	\$ 199.00	20
<input type="checkbox"/>	2048 2048	500,000	\$ 399.00	30
<input type="checkbox"/>	4096 4096	500,000	\$ 799.00	50

**Additional download bandwidth available (permanent or month by month):

<input type="checkbox"/>	5 Gb	\$ 10.00
<input type="checkbox"/>	10 Gb	\$ 17.50
<input type="checkbox"/>	20 Gb	\$ 22.50
<input type="checkbox"/>	50 Gb	\$ 37.50

Contract period is 24 months

All installations are from \$300

Ethernet router purchase \$195

Wireless Subscriber Unit included in install and remains the property of Tas Communications

Accounts reaching monthly download limit will be shaped to 64|64

Relocation fees are from \$300

I attest that to the best of my knowledge, the information I have provided is true and accurate

I have read and understand the Terms & Conditions contained overleaf (this must be agreed to prior to connection occurring)

Signature Name (print) Date

Office use only	Equipment checked	Database Entered	Service Operational	Service Termination



TERMS AND CONDITIONS

These services are provided by Tas Communications Pty Ltd (ABN 67 101 787 508).

1. **Early Termination Fee** is calculated from the time the service is cancelled to the end of the contract term.
2. **Relocation Fee** is determined by the type of install required, and may vary depending on the complexity of the install at the new premises. Standard relocation fees start at \$300.
3. By acquiring the services, you agree to be bound by these terms and conditions.
4. These terms and conditions are governed by the laws of the State of Tasmania.
5. You must be over 18 years old to enter into a Tas Communications contract.
6. You acknowledge that this application is for a period of 24 months and that Tas Communications is not obliged to accept this application.
7. At the end of the Customer's initial 24 month contract, the service will continue on a monthly basis unless written notice to terminate is given. The service can be cancelled at any time after a contract has expired but cancellation will not take effect until the end of the calendar month in which notice is given.
8. These terms and conditions include any terms implied by legislation, which cannot lawfully be excluded. Any terms in this category are nevertheless limited to the extent permitted by the applicable legislation. All other implied terms are excluded.
9. If your application is accepted, Tas Communications will provide your broadband connection as soon as practical, but cannot guarantee availability or a date of commencement.
10. Tas Communications will not be liable for any loss or damage, or any delay in the provision of services, which is attributable to any matters beyond its reasonable control.
11. The liability of Tas Communications in damages arising out of a breach of these terms and conditions is excluded to the extent permitted by law. This exclusion embraces special, indirect and consequential loss, together with any direct loss, sustained by the Customer.
12. Except as expressly stated in this document, Tas Communications offers no warranty and makes no representation as to the quality or effectiveness of the services. All services are subject to any qualifications or exceptions expressed in this document.
13. Monthly usage allowance refers to the amount of data you are entitled to download in a month without incurring exceed charges.
14. Per megabyte exceed rates DO NOT APPLY to these accounts, however on reaching the monthly download limit, accounts will be shaped. In the case of business accounts, optional per megabyte exceed rates can apply if required.
15. Minimum plan charge is calculated as: Monthly Fee x 24 (months) + set-up charge.
16. 10MB of personal web space will be available to you and a number of email addresses according to the plan selected (additional email addresses are \$10.00 inc gst pa).
17. All broadband plans do not necessarily include the assignment of a static IP address.
18. Check with Tas Communications before connecting any equipment to the network.
19. The plan period and monthly charges will commence on the day on which the connection is made and connectivity is verified by Tas Communications.
20. The customer at the end or termination of this contract will surrender the equipment known as the Wireless Subscriber Unit.
21. Peer to peer traffic is discouraged and Tas Communications' reserves the right to shape that traffic.
22. Tas Communications reserves the right to cancel a Customer's connection due to inappropriate use of the network, including but not exclusively; attempted hacking (security breaches), abusive/inappropriate spamming and contravention of any State or Federal laws. Appropriate network usage details can be found at the web site URL <http://www.tascom.net.au/support/acceptable-usage-policy.asp>
23. Tas Communications will invoice you at regular intervals (usually monthly) in accordance with the billing period applicable to the service option chosen by you. Your invoice will show the various ways you are able to make payment. We will charge you a fee if your payment method is dishonoured from a banking institution. If you do not pay an invoice by its due date (usually 14 days), we may charge you interest on the overdue amount, or a fee or both. Further, if you do not pay by the due date we can suspend, restrict or cancel the service until you pay (in such case you may have to pay a reconnection fee). If an invoice remains unpaid we may refer it to a debt collection agency to recover payment and you must pay us our reasonable costs and expenses in doing so.
24. You agree that you accept the terms for Internet services as provided in this application and agree to be bound by these terms.